



Ministry of Water and Environment
Joint Technical Review 2017

Undertaking # 7

“Review the water tariff regime to strengthen pro-poor provisions with respect to public institutions, rural areas and water vending by the end of FY 2016/17”

Intended Outcomes

- Understanding the status and challenges of serving the poor through current tariff regimes
- Taking evidence-based measures towards improving services to the poor by adjusting the tariff regimes
- Providing the basis for the update of the urban aspects of the pro-poor strategy (2006)

Scheduled Deliverables

- **Issues paper** on pro-poor provisions in existing water tariff regimes for public institutions, rural areas and water vending (NWSC, STs, RGCs) – April 2017
- **Documentation of fundamental principles and best practices** for pro-poor delivery of water supply services – June 2017
- **Recommendations** on how to strengthen pro-poor provisions in tariffs (July 2017)

Planned Activities

1. Deskstudy activities of existing reports and data to develop issues paper (WURD)
2. Consultation meeting to discuss issues paper and develop first recommendations to modify tariff regimes (April)
3. Further consultations (May-June)
4. Develop final recommendations and hold final meeting for discussions and approval (June/July)

Key Challenges

- Limited quality and quantity of data on prices paid at the point of sale at public standpipes and yard taps
- Limited financial data from LG schemes and NWSC schemes to determine scope and limits to cross-subsidise pro-poor tariffs
- Shallow evidence-base on impact of pre-paid meters on poor customers like acceptability, affordability, accessibility, availability and quality (only anecdotal data)

Main Stakeholders

- Water Utility Regulation Department (WURD)
- Rural Water and Sanitation Department
- Urban Water and Sewerage Department
- Umbrella Organizations
- National Water and Sewerage Corporation
- Water and Sanitation Development Facilities
- Development Partners (Germany, Danida, ADA, EU, AfDB)
- Civil Society (Water Aid, UWASNET)