

Ministry of Water and Environment Joint Technical Review 2017

Undertaking 5

Re-organise Umbrella Organisations focusing on financing mechanisms and management responsibilities for piped water systems

Piped Water Systems in Uganda (Current Situation)

Total: 1,183

NWSC Towns, 178

Total Schemes including the 577 schemes supported by UOs

Total: 1,005

Intended Outcomes

A. Financing mechanisms

Increased resources for O&M through

- Enhanced revenue collection systems (billing, payment)
- Better financial reporting (through UPMIS system)
- Revolving Financing Facility to fund capital investments in existing piped water schemes

B. Management responsibilities

- Regional Public Water Utility (PWU) management model developed
- Better service delivery in 181 schemes where direct operational oversight is ensured by Umbrellas

Scheduled Deliverables

- Reorganisation study report including draft legislation and White Paper for PWU Bill
- Financing criteria and financial management guidelines for Revolving Financing Facility
- Billing software rolled out, cashless payment system developed and piloted
- Transformation of current Umbrella Organisations initiated to change their mandate from support to management of WSS services

Planned Activities (Financing Mechanisms)

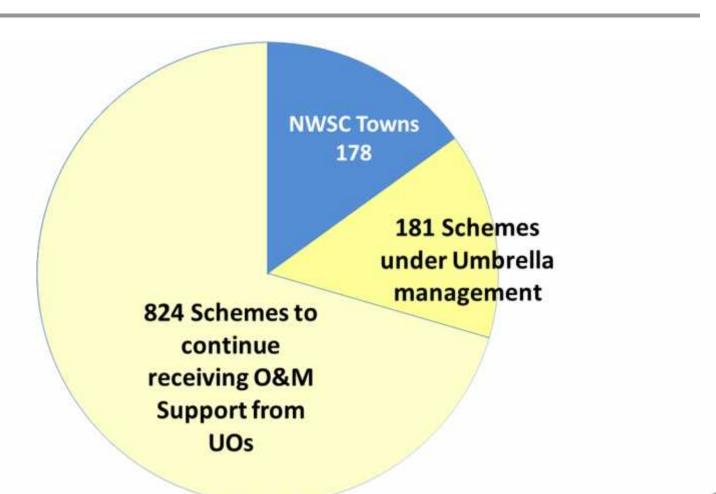
| Planned Actions | Target Completion Date | Actual Progress |
|--|--------------------------------|---|
| Conduct consultancy to design the Revolving Financing Facility | March 30 th 2017 | Consultancy just started, final report expected by end of May |
| Develop and pilot cashless payment system | May 2017 | Contract is with Solicitor General for clearance (Central Umbrella) |
| Select and roll out billing software | February 28 th 2017 | Billing software selected and piloted, rollout underway |
| Upload financial data to UPMIS and expand monthly reporting | Dec.31 st 2016 | Financial data collected, upload underway, UPMIS users trained |

Planned Activities (Management)

| Planned Actions | Target Completion Date | Actual Progress |
|---|----------------------------|---|
| Complete Reorganisation Study report, draft legislation and White Paper for PWU Bill | Dec.31st 2016 | Completed |
| Transform current Umbrella Organisations to change their mandate from support to management of WSS services | June 30 st 2017 | Kick-off workshop on implementation of Regional PWUs held in December 2016 Towns for piloting new Umbrella mandate identified in each of the 6 UOs Gazette to appoint Umbrella Organisations as Water Authorities drafted |

Piped Water Systems in Uganda (Immediately after the gazette of UOs)

Total: 1,183



Key Challenges & Opportunities

Challenges

 There is need for funds to rollout cashless payment system and billing software (IT infrastructure, training needs)

Opportunities

 There is a good number of water schemes generating sufficient revenue for O&M

Main Stakeholders

- Urban Water Supply and Sewerage Department
 + Umbrella Organisations
- Water Utility Regulation Department operational regional units needed!
- Rural Water Department harmonised approach for all piped water schemes
- Local Governments
 continue to have a key role under the new management model
- WSDFs
 new schemes; also providing valuable assistance to UOs
 during transformation phase